



Quality Policy

CCIC Singapore and its group of Companies are committed to providing **SMART** services to all its customers namely:

S – Standardized
M – Market driven
A – Accurate
R – Reliable
T – Timely

We achieve this by:

- **A**dopting a culture that promotes and thrives for operational excellence
- **B**eing independent and fully compliant to industry standards, ethical practices and regulatory requirements
- **C**ontinually improve our business practices, quality system processes and its effectiveness
- **D**oing it right the first time, every time

The Company is fully committed to meet and improve the requirements laid down in ISO 9001, 17020, 17021-1 and 17025 standards. CCIC Management shall motivate and ensure all staff are familiar with the system established in the Quality Manual; comply with policies and procedures; and strive to meet the objectives laid down in their area of work.

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Managing Director